BOARD OF TRUSTEES

OPERATIONS IMPROVEMENT COMMITTEE

WEDNESDAY, NOVEMBER 21, 2007

Central Administration Offices Located at Highland Hospital

1411 East 31st Street Oakland, CA. 94602

Jessica Hutcheson, Clerk of the Board 510-437-8468

Location:

Closed Session E3 Conference Room 19, Highland Campus

Open Session Classroom A

Committee Members:

Ron Nelson, Chair

Dan Boggan

Tony Slimick

Ilene Weinreb

Jacqueline Mertz (Public Member)

Rose Frigo (Employee Member)

REVISED AGENDA

4:00 P.M. – CALL TO ORDER

CLOSED SESSION:

1. CONFERENCE WITH LABOR NEGOTIATOR

Agency Negotiator: Jeanette Louden

Employee Organization: UAPD Update

OPEN SESSION BEGINS APPROXIMATELY 4:30P.M.

4:30 P.M. – CALL TO ORDER

1. ROLL CALL

2. APPROVAL OF MEETING MINUTES FROM SEPTEMBER 26, 2007

3. PATIENT ACCESS AT OUR FEDERALLY

QUALIFIED HEALTH CENTERS - - Bill Manns

4. PATIENT VISIT REDESIGN COLLABORATIVE - Bill Manns

5. REVIEW OF FAIRMONT OPERATIONAL METRICS – Jim Sondecker

6. BALANCED SCORECARD FISCAL YEAR 2007/

Alameda County Medical Center

Board of Trustees Operations Improvement Committee

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1st Quarter Review - Bill Manns

7. HUMAN RESOURCES OPERATIONS - Jeannette Louden

a) Labor Relations Redirection

b) Enhancing Education for ACMC Employees

8. SEIU LOCAL 1021 RECOGNITION - Mary Ellyn Gormley/

Jeanette Louden

9. COUNSEL: REPORT ON ACTION TAKEN IN CLOSED SESSION

10. PUBLIC COMMENT

11. BOARD OF TRUSTEES REMARKS

12. ADJOURNMENT